

# OCEI

Occupier Cost Index

Portrays the office costs per FTE for the most important European countries based on the European Facility Management standard EN 15221.



THE DATA IS BASED ON:

## THE NETHERLANDS

IN THE DUTCH MARKET  
TOTAL COSTS

**DECREASED TO € 8,515**

**-0.6%**

COMPARED TO THE  
PREVIOUS YEAR.

THE AVERAGE SPACE  
RENTED PER FTE DROPPED  
FROM 19.2 TO 18.6 M<sup>2</sup>.

 29  
COUNTRIES

 3,800  
BUILDINGS

 34.2 MILLION  
SQUARE METERS

 1.77 MILLION +  
FULL-TIME EMPLOYEES (FTE)

The index contains the costs of **SPACE & INFRASTRUCTURE, PEOPLE & ORGANISATION, MANAGEMENT AND ICT** for one FTE during a single year



SPACE &  
INFRASTRUCTURE



PEOPLE &  
ORGANISATION



MANAGEMENT

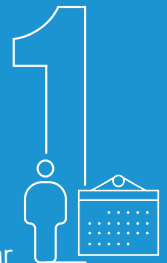


ICT

The costs have increased in three out of four categories, only ICT related costs have decreased

**3%  
HIGHER**  
THAN LAST  
YEAR

The average costs to establish  
an office in Europe amounts to  
**€9,249 FOR 1 FTE PER YEAR**











The **Space & Infrastructure** category represents **more than half of the total costs** and amounted to **€ 4,427**. A decrease of **3.4%** mainly due to **lower building and parking costs**.



Higher costs for document management and security/reception resulted in **increased costs in the People & Organization category**. The costs amounted to **€ 1,243**, an increase of **6.5%**

# EUROPEAN OCCUPANCY COST INDEX 2017

	 SPACE & INFRASTRUCTURE	 PEOPLE & ORGANISATION	 MANAGEMENT	 ICT	TOTAL	CHANGE
EUROPE AVERAGE	€ 6,065	€ 976	€ 1,879	€ 329	€ 9,249	<b>3%</b>
AUSTRIA	€ 4,901	€ 1,177	€ 2,252	€ 418	€ 8,748	<b>2.1%</b>
BELGIUM	€ 7,131	€ 1,325	€ 2,521	€ 630	€ 11,607	<b>3.1%</b>
BULGARIA	€ 1,769	€ 275	€ 581	€ 47	€ 2,671	<b>4.5%</b>
CROATIA	€ 2,528	€ 481	€ 944	€ 116	€ 4,069	<b>3.1%</b>
CZECH REPUBLIC	€ 3,784	€ 492	€ 965	€ 142	€ 5,382	<b>2.8%</b>
DENMARK	€ 6,754	€ 1,483	€ 2,832	€ 681	€ 11,750	<b>0%</b>
ESTONIA	€ 3,412	€ 544	€ 1,069	€ 140	€ 5,165	<b>3.7%</b>
FINLAND	€ 6,951	€ 1,243	€ 2,389	€ 522	€ 11,105	<b>2.6%</b>
FRANCE	€ 10,896	€ 1,246	€ 2,378	€ 432	€ 14,952	<b>1.9%</b>
GERMANY	€ 6,056	€ 1,173	€ 2,242	€ 461	€ 9,932	<b>4.7%</b>
GREECE	€ 3,600	€ 656	€ 1,284	€ 166	€ 5,706	<b>14.2%</b>
HUNGARY	€ 2,638	€ 405	€ 802	€ 84	€ 3,929	<b>10.6%</b>
IRELAND	€ 6,576	€ 1,131	€ 2,171	€ 381	€ 10,259	<b>-0.2%</b>
ITALY	€ 6,972	€ 1,025	€ 1,967	€ 336	€ 10,301	<b>0.3%</b>

	 SPACE & INFRASTRUCTURE	 PEOPLE & ORGANISATION	 MANAGEMENT	 ICT	TOTAL	CHANGE
LATVIA	€ 3,399	€ 580	€ 874	€ 105	€ 4,959	<b>2.2%</b>
LITHUANIA	€ 3,087	€ 413	€ 818	€ 91	€ 4,408	<b>-0.35%</b>
LUXEMBOURG	€ 10,262	€ 1,309	€ 2,504	€ 578	€ 14,653	<b>2.4%</b>
NETHERLANDS	€ 4,427	€ 1,243	€ 2,326	€ 519	€ 8,515	<b>-0.6%</b>
NORWAY	€ 12,013	€ 1,727	€ 3,290	€ 769	€ 17,800	<b>3.6%</b>
POLAND	€ 3,455	€ 415	€ 815	€ 96	€ 4,782	<b>2.3%</b>
PORTUGAL	€ 3,280	€ 631	€ 1,234	€ 156	€ 5,302	<b>6%</b>
ROMANIA	€ 3,165	€ 325	€ 647	€ 66	€ 4,204	<b>2.6%</b>
RUSSIA	€ 6,772	€ 553	€ 1,106	€ 86	€ 8,517	<b>24.1%</b>
SLOVAKIA	€ 2,192	€ 503	€ 986	€ 113	€ 3,794	<b>2%</b>
SPAIN	€ 5,128	€ 844	€ 1,630	€ 246	€ 7,848	<b>5.6%</b>
SWEDEN	€ 12,444	€ 1,380	€ 2,643	€ 636	€ 17,103	<b>5.1%</b>
SWITZERLAND	€ 15,976	€ 1,411	€ 2,730	€ 536	€ 20,652	<b>11.7%</b>
TURKEY	€ 4,870	€ 375	€ 742	€ 83	€ 6,070	<b>-4.9%</b>
UNITED KINGDOM	€ 10,079	€ 1,068	€ 2,065	€ 282	€ 13,494	<b>-7.6%</b>

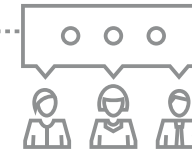
## PEOPLE & ORGANISATION

Services to create and maintain a safe and comfortable environment. Including catering, document management, office supplies, reception and security.



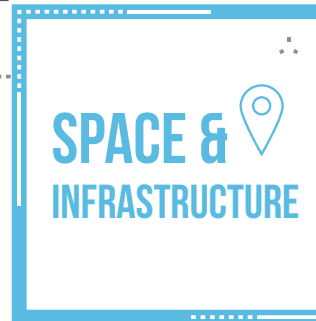
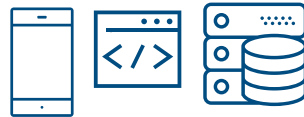
## MANAGEMENT

Management consists of the strategic & tactical management of the organisation. Central functions in the organisation that provide support and services to several activities also belong to this cost category. Examples are the Facility Management service desk and procurement.



## ICT

Services and products to make sure employees have all the (digital) tools to do their daily work. This is including connectivity services, training, hard- and software.



## SPACE & INFRASTRUCTURE

Services for the provision of accommodation. Including rent, fit out, furniture, taxes, maintenance, cleaning and utilities.

